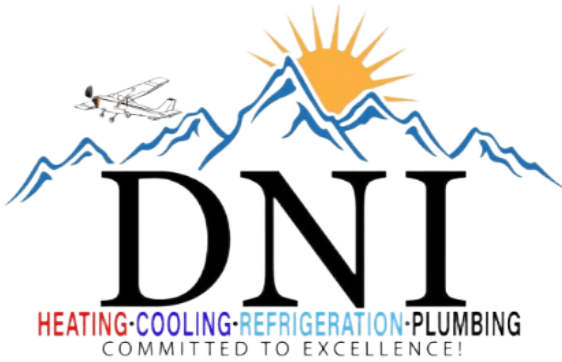


# Residential Preferred Customer Maintenance Program



**Keeping up with your furnace & air conditioner can be a hassle! Let DNI take the hard work off your hands. When you sign up for our Preferred Customer program, you'll receive yearly inspections on your systems and a whole bunch of other amazing discounts! With full safety inspections, one of our professional HVAC technicians can identify and solve any existing problems with your system BEFORE they escalate or break down. Well-maintained systems run more efficiently, meaning that they consume less energy and fuel.**

## **Top 10 benefits of being a Preferred Customer**

1. Lower your utility bill - Typically 40% of your utility bill goes to heating & cooling. Having a regular maintenance performed on your furnace and AC system can cut your bill 15-20%
2. Discounts! - All of our members will receive a discounted labor rate on any repairs that are needed.
3. Priority Service - Being a Preferred Customer gives you VIP treatment! We will make you a top priority if your furnace, air conditioning, water heating or plumbing systems should have issues.
4. Fewer repairs needed - A professional service technician can spot any issues before they become a costly repair.
5. Keep your units lasting longer - A good furnace or air conditioning unit should last 10 years. If you keep up with annual maintenance, you could extend that lifetime to around 15 years.
6. Improved safety for you and your family - If your home has a fuel-burning furnace, increased safety is a top benefit. Professional maintenance will ensure proper venting of carbon monoxide, as well as ensure that gas valves and connections are safe and secure.
7. Better indoor air quality - If you have a clogged air filter, your furnace and air conditioning units won't be able to trap all the harmful particles in the air. Those contaminants will circulate inside your home, triggering symptoms for those with allergies, asthma, and sinus problems.
8. Stay covered under warranty - Most furnace and air conditioning manufacturers require proof of annual maintenance when a repair claim is submitted.
9. Improve your comfort - Regular maintenance helps your system produce and distribute the warm or cool air more evenly. It also reduces the odds that you'll come home from work one winter's day to find frigid air blasting through your vents.
10. Peace of Mind - A major reason why many homeowners opt for a maintenance agreement is peace of mind. Your furnace and air conditioner is like any other appliance and can experience a problem when you least expect it. By investing in a maintenance plan, you are increasing the certainty that you won't have to deal with any emergencies.



## Annual Maintenance Plans

	<u>Bronze</u> <small>*furnace only</small>	<u>Silver</u>	<u>Gold</u>	<u>Platinum</u>
<b>Yearly Price (if paid in full)</b>	<b>\$415</b>	<b>\$465</b>	<b>\$510</b>	<b>\$915</b>
<b>Monthly Price*</b>	<b>\$37</b>	<b>\$41</b>	<b>\$45</b>	<b>\$79</b>
<b>Total Planned visits per year</b>	<b>2 visits per year</b>	<b>2 visits per year</b>	<b>2 visits per year</b>	<b>4 visits per year</b>
<b>Air Conditioner Maintenance</b>	-	-	<b>1 time per year</b>	<b>1 time per year</b>
<b>Furnace Maintenance</b>	<b>1 time per year</b>	<b>1 time per year</b>	<b>1 time per year</b>	<b>1 time per year</b>
<b>Filter Replacement + System Inspection</b>	<b>2 times per year</b>	<b>2 times per year</b>	<b>2 times per year</b>	<b>4 times per year</b>
<b>Condenser Coil Cleaning</b>	-	-	-	<b>Yearly</b>
<b>Priority Status</b>	<b>Expedited</b>	<b>Expedited</b>	<b>Expedited</b>	<b>Expedited</b>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Add On's

	<u>Price Per Year</u>	<u>Price Per Month</u>	
<b>Humidifier Maintenance Yearly</b>	<b>\$115</b>	<b>\$12</b>	<input type="checkbox"/>
<b>Evaporator Coil Cleaning Yearly</b>	<b>\$325</b>	<b>\$30</b>	<input type="checkbox"/>
<b>Condenser Coil Cleaning Yearly*</b> <small>*included in platinum package</small>	<b>\$250</b>	<b>\$23</b>	<input type="checkbox"/>
<b>Tank Water Heater Flush + Maintenance</b>	<b>\$115</b>	<b>\$12</b>	<input type="checkbox"/>
<b>Tankless Water Heater Flush + Maintenance</b>	<b>\$430</b>	<b>\$38</b>	<input type="checkbox"/>
<b>Upgraded Filters (depending on type)</b>			<input type="checkbox"/>
<b>Total Add On's</b>			

Yearly \$ \_\_\_\_\_     
  Monthly \$ \_\_\_\_\_

Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_

Card Type:     Visa       Mastercard       Discover

Card Number: \_\_\_\_\_

Expiration: \_\_\_\_\_ CVV: \_\_\_\_\_

Customer Signature: x \_\_\_\_\_

\*This is a planned preventative maintenance contract provided to you by DNI Heating, AC, Refrigeration & Plumbing. You will select your choice of the yearly fee or the monthly payments for 12 months. By signing, you authorize DNI Heating, AC, Refrigeration & Plumbing to process your card provided on the agreed upon date(s). If a one-time yearly payment is chosen, the card will be processed on the date of signing. If monthly payment is chosen, the card will be processed on the date of signing every month. Your yearly contract will auto-renew on the date of signing. To cancel your annual contract, you must give a 30-day written notice to DNI Heating, AC, Refrigeration & Plumbing prior to the annual renewal date. If your card is declined, you will have 5 days to make the payment to keep contract terms. No refunds will be permitted.